

LOCATION LEVEL TRAINING

REQUIRED FOR GOLD CLASS®



Electrical/diagnostics and mechanical theory courses are required at the location level to achieve or maintain Gold Class recognition. These courses prepare technicians at the shop with the knowledge needed to understand the mechanical and electrical systems of today's modern vehicles, which can significantly impact a complete, safe and quality repair. Even if the repair is outsourced, a general understanding of the work involved is essential. The courses may be completed by one or more employees, and the shop determines who on the roster completes the courses.

ProLevel® 1 *Required for Gold Class Achievement*

Course Title	Online	Virtual	Classroom	Spanish	Prerequisite Required
Electrical Damage Inspection	✓			✓	
Fuel, Exhaust, and Emissions Operation and Damage Analysis	✓			✓	
Restraint Systems *	✓			✓	
Hybrid Vehicle Identification and Damage Analysis*	✓			✓	

ProLevel® 2 *Required for Gold Class Achievement*

Course Title	Online	Virtual	Classroom	Spanish	Prerequisite Required
Planning Mechanical Repairs		✓			
Understanding Vehicle Communication Networks	✓			✓	✓
Electrical Theory	✓			✓	
Circuit Measurements with a Digital Volt Ohm Meter (DVOM)	✓			✓	✓
Brake System Electronics Operation and Damage Analysis	✓			✓	
Suspension Systems Operation and Damage Analysis	✓			✓	
Steering System Operation, Damage Analysis, and Service	✓			✓	
ADAS and Convenience Systems Overview and Service	✓			✓	
Troubleshooting Basic Electrical Circuits	✓			✓	✓
Introduction to Diagnostics and Scan Tools	✓			✓	✓
Air Conditioning Systems Operation and Damage Analysis*	✓			✓	
Heating and Cooling System Operation and Damage Analysis*	✓			✓	
Basic Brake System Operation and Damage Analysis	✓			✓	

ProLevel® 3 *Required for Gold Class renewal the following year of Gold Class Achievement*

Course Title	Online	Virtual	Classroom	Spanish	Prerequisite Required
Initialization and Calibration of Electronic Systems		✓			✓
Power Steering Systems Operation, Damage Analysis, and Service	✓			✓	✓
Powertrain and Driveline System Operation and Damage Analysis	✓			✓	

*Location level course can be fulfilled by completion of PDP Role training.