



Multi-Day HOSD Event Policy

For courses having a duration over multiple days and are delivered at an I-CAR training facility

I-CAR® Course Cancellation and Refund Policy

If you need to cancel, reschedule, or substitute a course, please contact your assigned I-CAR Customer Care Representative or our Customer Care Team at 1-800-I-CAR-USA (800-422-7872) or customercare@i-car.com.

Student Reschedule and No Show:

I-CAR must be notified at least 5 business days in advance if a student reschedule is necessary. If notification is not received or a student does not attend the entire event, the full course fee will be forfeited. New course enrollment will then be required for student(s) and the full course fee will apply.

I-CAR Event Reschedule:

If I-CAR must reschedule the event, I-CAR will make every attempt to contact you as soon as possible once a reschedule has been deemed necessary. If the student is unable to reschedule, a refund of the full course fees will be provided. Student incurred change fees and or flight cancellations will be reviewed on a per case basis.

Hands-On Skills Development Course Prerequisites and Testing:

Course prerequisites are strictly enforced; students will be allowed to select a Multi-Day HOSD session upon successful completion of all prerequisites.

Hands-On Skills Development Payment Policy:

Payment will be collected at the time of course purchase.

By registering for and/or attending I-CAR training, you agree to the terms of our Hands-On Skills Development event and Privacy Policy as well as Covid Delivery Policy.

