
Get to Gold Class Policy

The purpose of this policy is to outline the framework of the Get to Gold Class package that can be purchased by a collision repair business that is seeking to achieve I-CAR Gold Class recognition.

This policy applies to all collision repair businesses pursuing I-CAR Gold Class recognition. It outlines the eligibility requirements, payment options and interruptions, handling of employee turnover, and automatic enrollment in the I-CAR training subscription.

General Get to Gold Class Policies

The Get to Gold Class package is an all-inclusive customized training package with an optional knowledge assessment for collision repair businesses seeking to achieve Gold Class recognition.

Shop Roster

A business must disclose all employees and accurately reflect their job roles to be eligible for a Get to Gold Class quote.

- The shop roster must be validated through I-CAR Customer Care within 7 days of requesting a quote.
- If the location performs in-house ADAS calibrations, that should be disclosed when the shop roster is validated.
- I-CAR should be made aware of any changes to employees, employee roles or employee training history prior to payment collection so that the quote reflects current shop conditions.

Package Inclusions

The Get to Gold Class package will include all training required to achieve Gold Class recognition. Each package is customized based on prior training completion of individuals on the shop roster.

- All online, virtual, welding and hands-on courses required for the four (4) key collision repair roles of: Estimator, Non-Structural, Structural and Refinish.
- Includes location level courses and annual training.
- If a shop performs in-house ADAS calibrations, the package will include courses needed for the ADAS role.

Add-On Options

- In-Shop Knowledge Assessment



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- ProLevel 1 Assessment of individuals declared in the 4 key roles and ProLevel 1 location level courses.
 - Additional details can be found on the [In-Shop Knowledge Assessment](#) webpage or in the In-Shop Knowledge Assessment [policy](#).
 - I-CAR will not offer any refunds once the In-Shop Knowledge assessment is completed.
 - Steel Sectioning or Aluminum Welding
 - Additional details can be found on the [Welding Training & Certification](#) webpage or in the Welding Training and Certification Event [policy](#).
 - Additional Students
 - Additional students, not required to train for Gold Class achievement, may be included in any required welding or hands-on training events.

Package Exclusions

- The Get to Gold Class package will not include
 - Courses or assessments for anyone on leave of absence.
 - ProLevel 3 course requirements.
 - Any additional training desired by the shop to comply with OEM or DRP requirements.

Turnover Protection

- Upon purchase of the Get to Gold Class package, turnover protection for incomplete online and virtual courses will be available for a 12-month term.
- Turnover protection does not include any welding or hands-on training requirements.
- Any training completed by an individual stays with them should their employment be terminated.

Payment Options

- Payment Plan
- During the quoting process, the shop may elect to pay in full or select a 12-month payment plan.
- Payment plans will be broken into 12 equal monthly payments.
- Monthly payments will occur on the same day as the initial payment and each subsequent month until the balance is paid in full.

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- A shop may pay off the balance in full at any time without penalty.
 - If a payment plan is selected, please read the privacy policies for [Stripe](#), which will store the credit card information for the monthly charges.

Handling of Payment Interruptions

- If a scheduled monthly payment is missed for any reason, the payment must be resolved by the next monthly payment due date.
 - If payments are not up to date by the next monthly payment due date, the full balance may be required.
- If default of payments occur, Gold Class status will not be granted or active Gold Class status will be suspended until the balance is paid in full.
 - Access to any incomplete course purchased as part of the Get to Gold Class package will be suspended until the balance is paid in full.
 - All knowledge and skills area completions for courses and/or assessment credit purchased as part of the Get to Gold Class package, will also be suspended until the balance is paid in full.

Gold Class Training Subscription

Upon achieving Gold Class recognition, the collision repair shop will be automatically enrolled in the I-CAR training subscription.

- I-CAR training subscription cost will be based on the confirmed roster at the time Gold Class is achieved.
- Shops may opt out by providing 30 days' notice from the date Gold Class is awarded.
- A shop may achieve Gold Class prior to Get to Gold Class monthly payments are satisfied.
 - The shop may experience concurrent monthly payment plans for a period of time.